

Perth Reticulation Experts

(08) 6263 4644

ABN 74 651 261 531

<https://reticulationperth.com>

9/29 Biscayne Way, Jandakot 6164



New System Installation

Terms & Conditions

Winter 2026 Offer

(Limited spots available)

How it Works

- The 15% discount is redeemable for a full New System (5 stations or more*) booked and installed with us during the winter months of 2025: June, July and August only.
- This discount will be applied to the initial quoted pricing that's accepted and booked during the stated months – if the scope of works is changed or delayed by the client before or during the installation Perth Reticulation Experts (PRE), will need to charge additional or delayed works at our non discounted rates.
- If the scheduled installation date is rescheduled by PRE and falls outside of the specified months, **the discount will still be applied.**
- If the installation date gets pushed outside of the specified months because of the client or events outside of PRE control, **the discount will no longer apply.**

****The number of required stations will be advised during quotation and as deemed suitable by PRE (based on your system/water pressure requirements) not the client.***

Eligibility Criteria

The winter install offer applies only when all conditions below are met:

- The customer receives a formal written quote.
- The quote is accepted within 7 days of issue or before the advertised date.
- The installation is booked and scheduled within the winter offer period. Dates are defined annually.
- The assessment has been paid in full.
- The final invoice for installation completion is paid within 7 days of being sent in line with our terms of service.

Failure to meet any of the above conditions voids the winter install offer and full quoted price will apply.

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Final Authority

Management reserves the right to:

- Amend annual Winter Install dates
- Withdraw the Winter Install Offer at any time
- Decline the offer where misuse or misunderstanding is identified

Payment

- The initial assessment fee will be credited for all quotes accepted within 7 days of quotation for the installation within the stated months.
- A 40% deposit will be required to secure your booking so PRE can order the materials and parts required, with the final 60% (and payment for any additional works requested) due upon completion of the installation.

What's Not Included and Exclusions

- Works undertaken by our partner contractors who provide premium and quality Electrical and Plumbing services to PRE as part of some new system installations. If required for your install, this will be advised during the quotation process.
- Variations added after quote acceptance.
- Delayed installations requested by the customer.
- Quotes held beyond 7 days or before the advertised date.
- Non-install work (such as repairs, maintenance, reactivations unless explicitly approved)

Client Responsibilities

- The Client must ensure that all required areas of the property are accessible and safe for our team to attend and install the system on the scheduled date/dates.
- The Client confirms that by accepting the quote provided by PRE and booking the work, the client is the homeowner, or the client has authority from the homeowner for the works to be undertaken. The client must ensure PRE can access the property on the installation date/dates.
- If you have a complaint after installation, you must allow PRE access to the site to inspect and or repair before attempting to fix the issue yourself or engage another contractor.
- Once the installation date/dates are confirmed, the client is responsible for ensuring that works can continue as scheduled – if anything will impact PRE planned work, the client must inform PRE immediately.

Our Responsibilities

- All manufacturers' warranties on supplied parts and materials will apply and be replaced/actioned as soon as practicable.
- PRE warranty all new system installations for 12-months from the installation completion date to cover any product faults or issues relating to workmanship.
- PRE will order and supply all parts required (unless specified within your quotation) and advise the client of the installation date and time that is convenient for the client but must be during normal weekday working hours.
- To the extent permitted by law, PRE limits liability to re-supplying and re-installing, repairing or refunding the client payment at the discretion of PRE after inspection and assessment. To the extent permitted by law we exclude liability for negligence and for indirect or consequential loss.
- If the client has a complaint after installation, the client must provide evidence of that complaint and/or allow PRE or its preferred contractor access to the site along with the opportunity to resolve the issue.

[For Perth Reticulation Experts full terms and conditions, please see our website.](#)

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